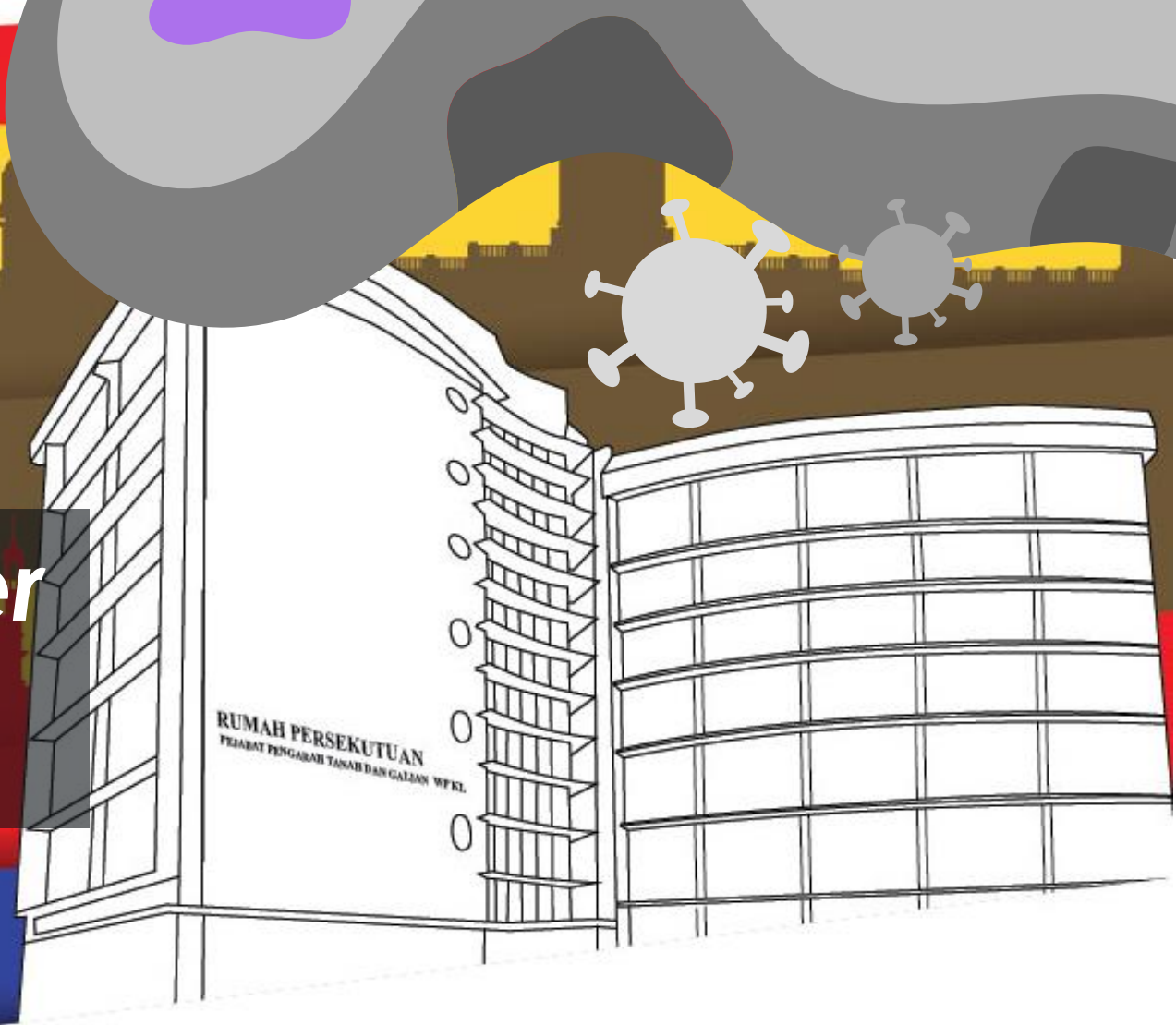




Movement Control Order

**Challenges faced by PTGWPKL,
Initiatives Taken, and Way Forward...**



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PRESENTATION CONTENTS

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**Conclusion &
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04

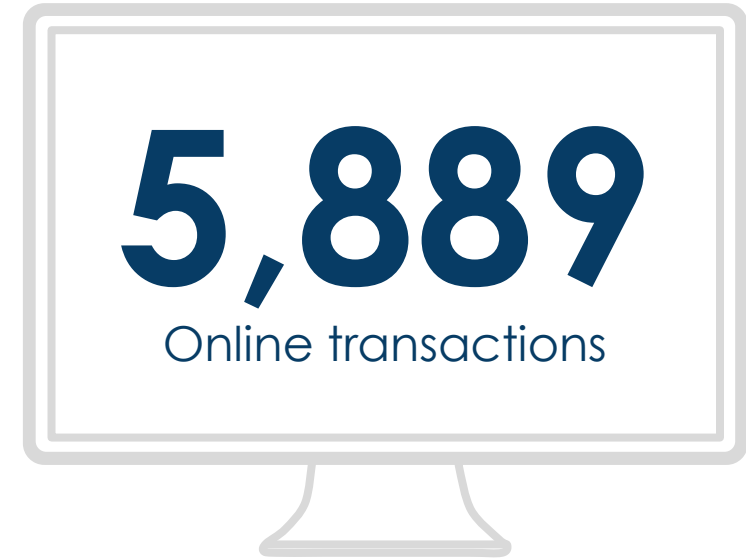
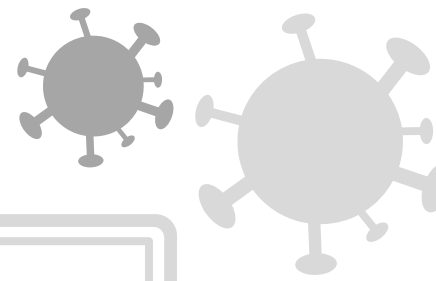
The implementations of MCO, CMCO, RMCO is an *acid-test* for PTGWPKL readiness of its operational continuity plan

“No one expect Covid-19 Pandemic can be this serious...”

“On 16th March, the Malaysian PM announced the implementation of Movement Control Order (MCO) effectively on 18th March for 2 weeks...”

“No one can answer definitely when the MCO will end..”

Challenges



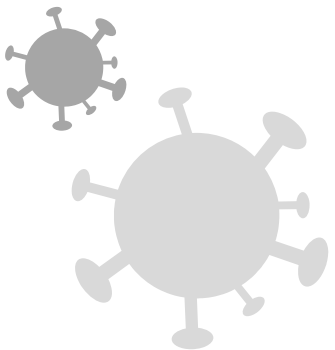
5,014
transactions

Payment of Quit Rent & Parcel Rent

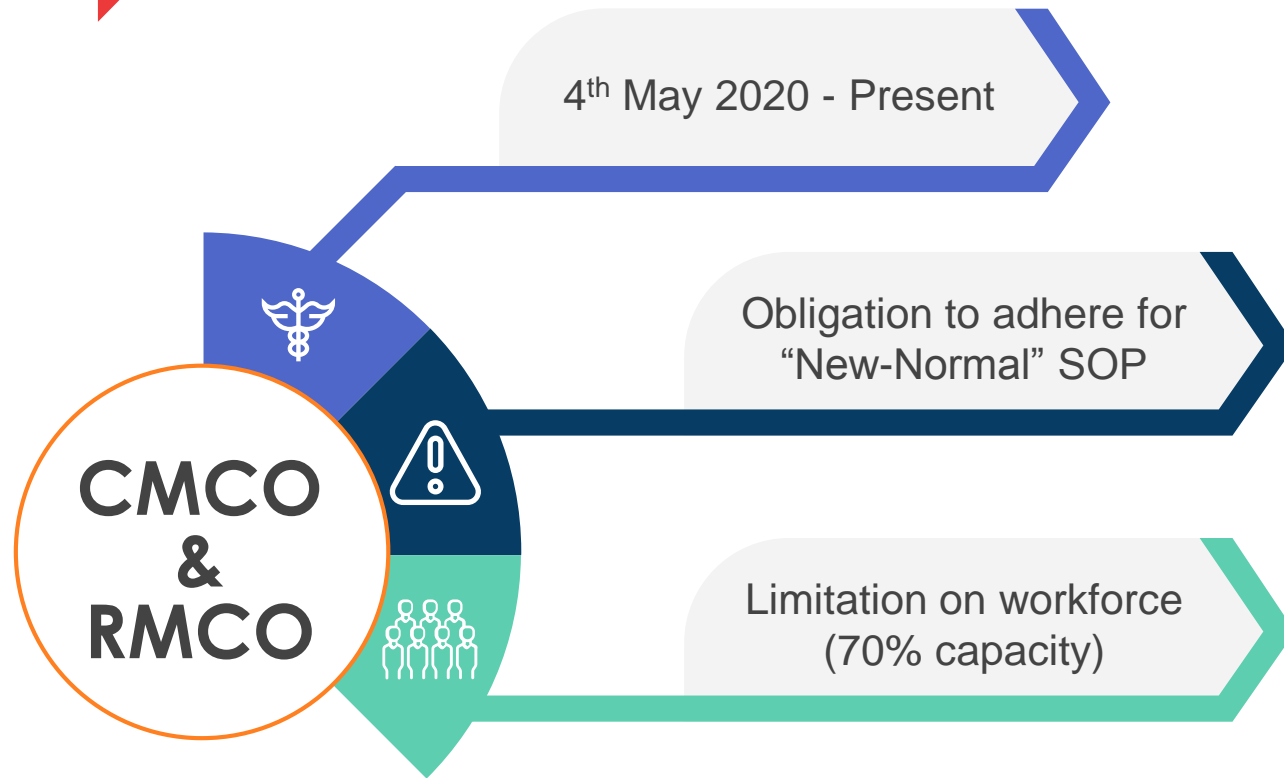
875
transactions

- Land search
- Insolvency Report
- Company Search

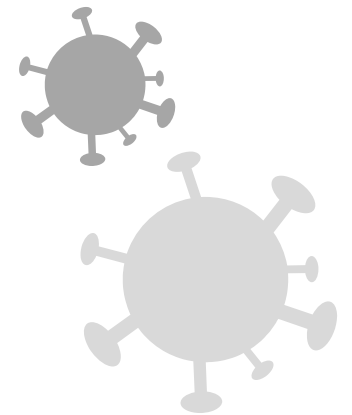
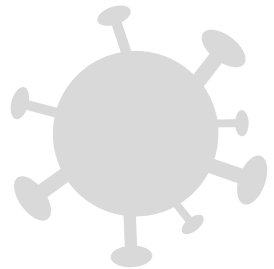
} SWS



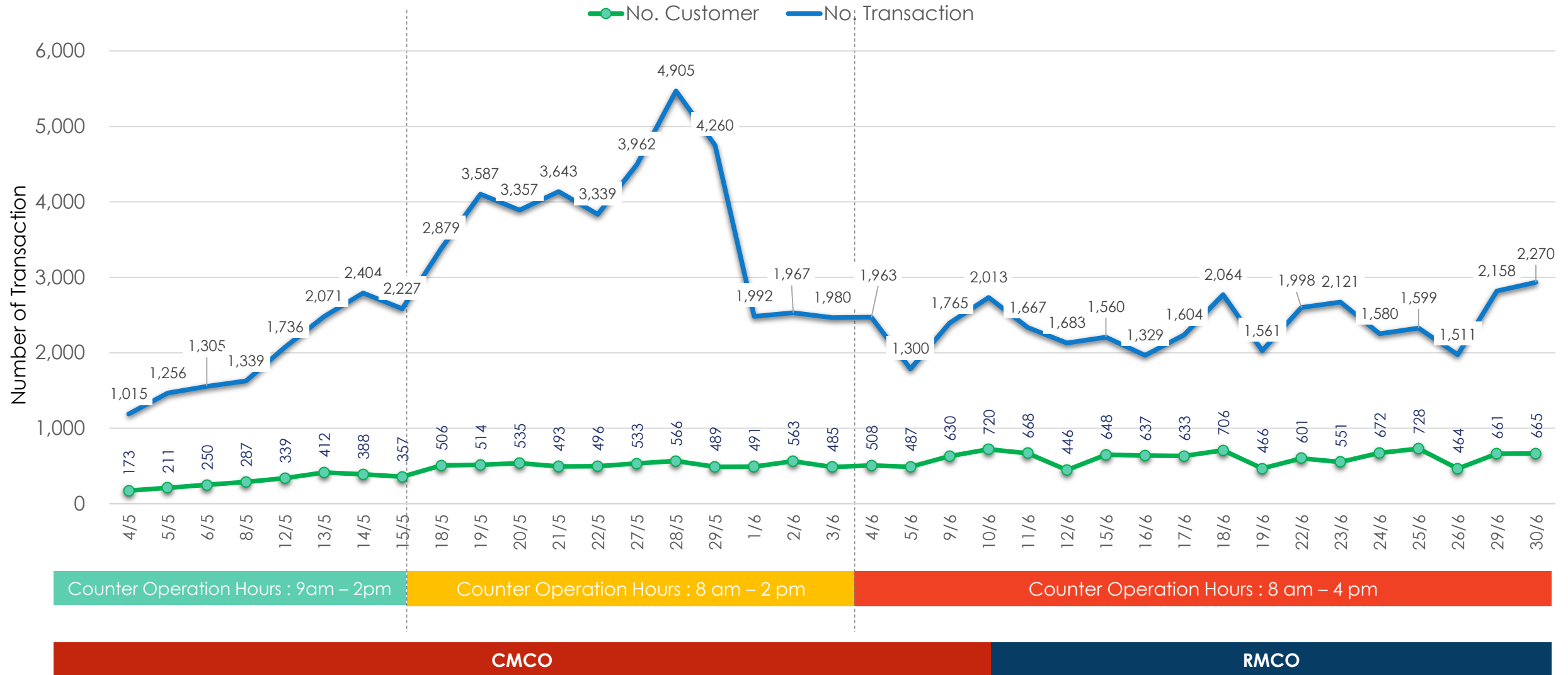
Challenges



- Social distancing + Body temperature screening & registration
- unable to utilize the full-potential capacity of floor-area (due to social-distancing obligation)
 - Increased customers' waiting time



STATISTIC ON NUMBERS OF CUSTOMERS vs NUMBER OF TRANSACTIONS AT COUNTER (4th MAY 2020 – 30th JUNE 2020)



Service Delivery



Introduction of **QR Code** to speed-up the registration during screening process



Gradually increased the no. of **operation counter** to full capacity



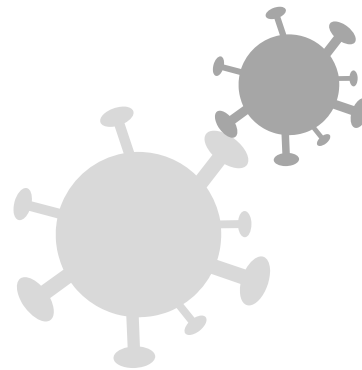
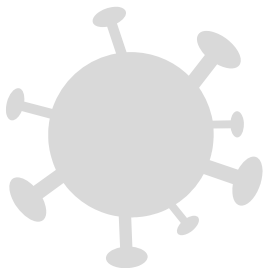
Gradually extend the **counter operation hours** from 9am-2pm → 8am-2pm → 8am – 4pm (Pre-MCO normal hours)



Gradually increased the **quota no. of presentation** from 2 set → 3 sets → 5 sets (Pre-MCO)

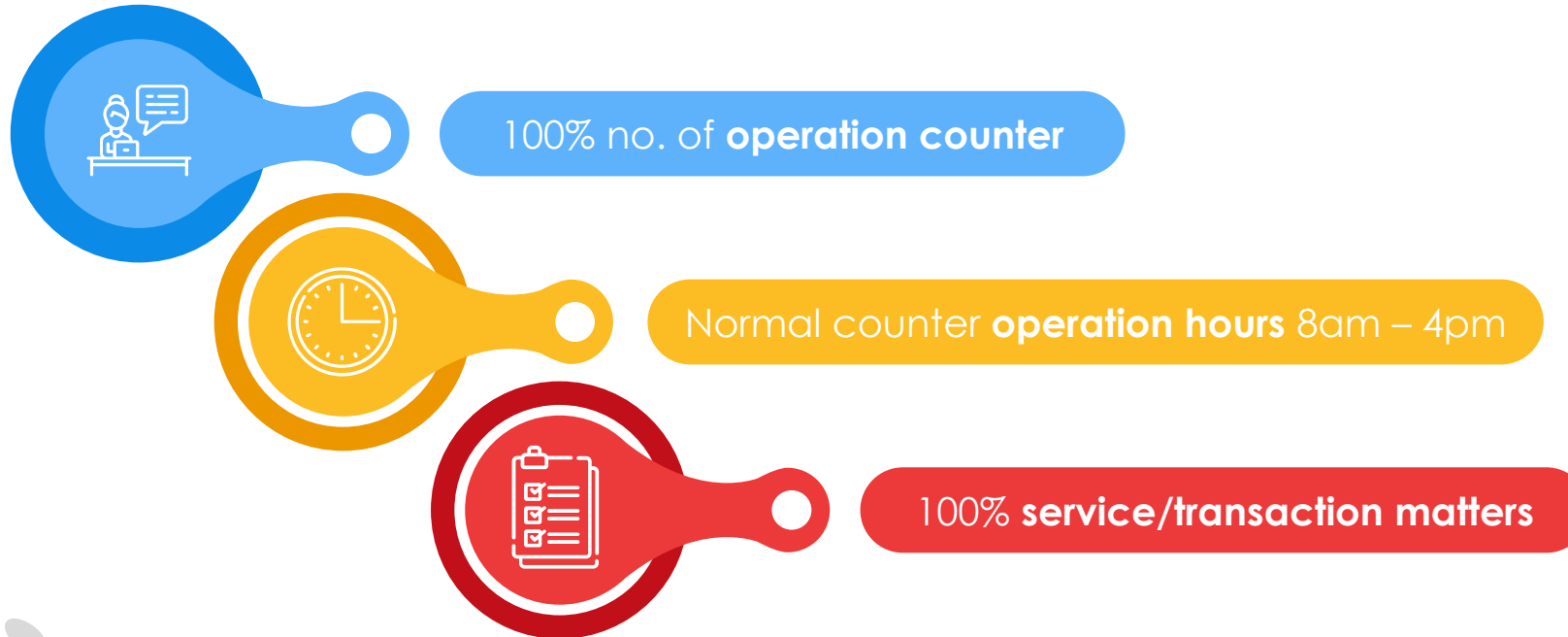


Contingency Plan → e-Janjitemu
100% ready to be implemented in case if MCO/CMCO re-implemented

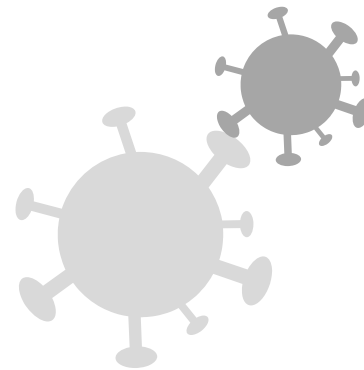
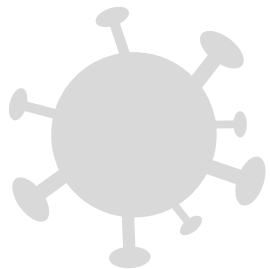


At Present @ RMC0

PTGWPKL is running at almost 100% workforce capacity



Pre-MCO situation



To Encourage Domestic Economic Revival



Waiver of penalty fee for an instrument (surat cara urusniaga) dated on 19th December 2019 & onwards



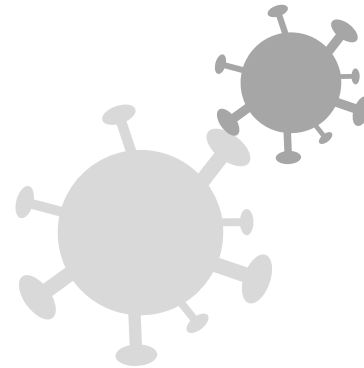
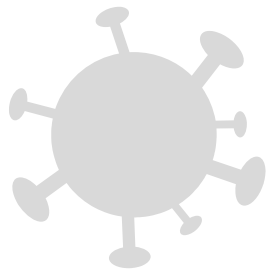
3 months extension of deadline for Presentation until 3rd August 2020 without penalty fees



6-months extension until 3rd November 2020 for **Consent Letter** that expired during the MCO



6-months extension until **30th November 2020** for **Quit Rent & Parcel Rent** payment without penalty



Conclusion & Way Forward



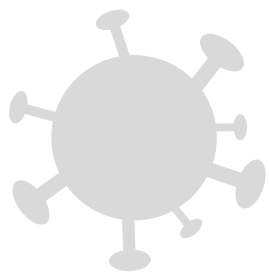
SWS through e-Tanah platform has proven to be effective during the period of MCO

- No-contact
- Convenience (anywhere & anytime)
- 100% online
- Fast



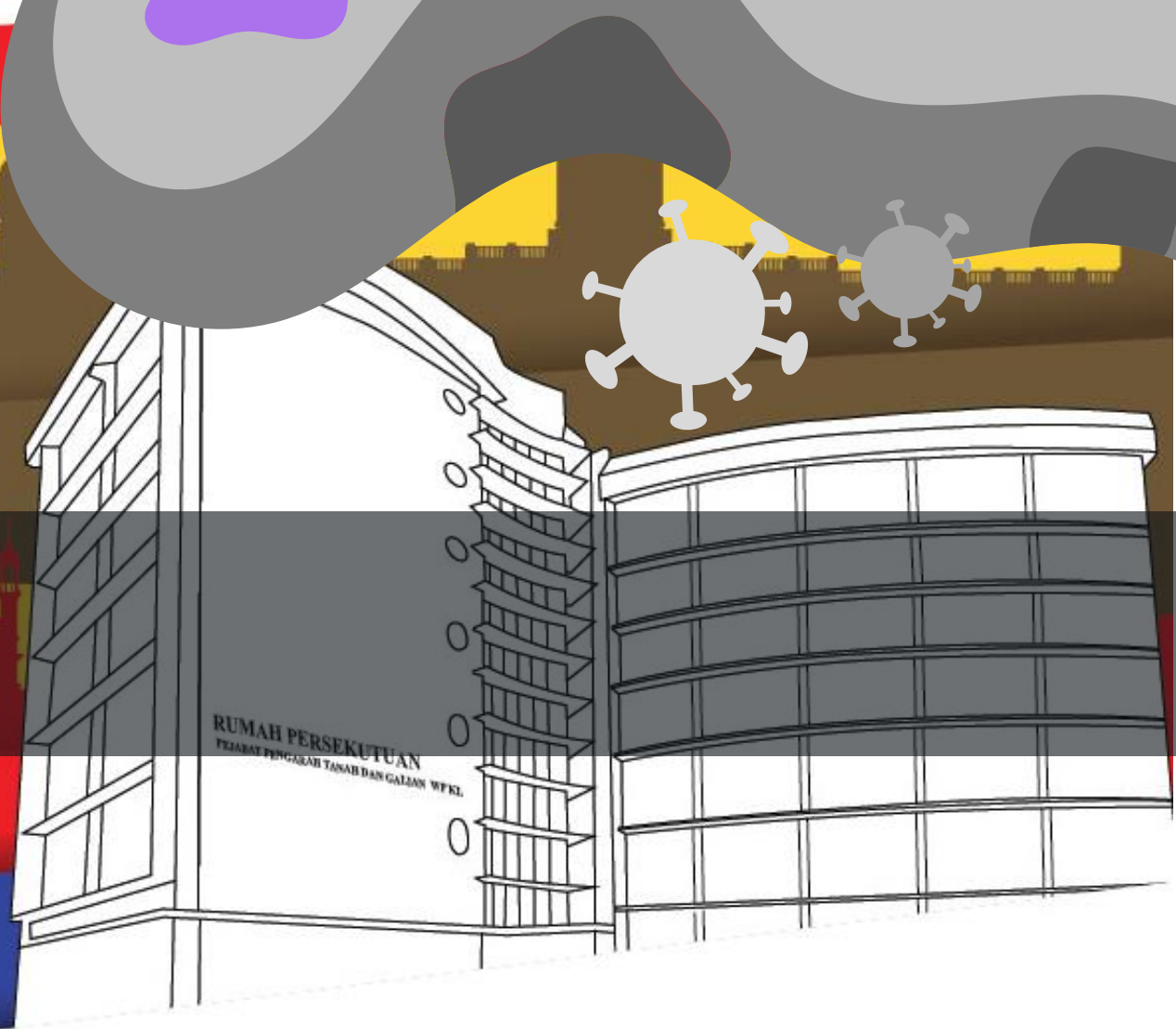
The implementation of *Online Presentation and Registration (OPR)* need to be given serious consideration

- Amendments on legal aspect in NLC 1965
- Lab series/engagements with stakeholders





Thank you



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